Murdoch University Exchange Email & Messaging Services
Central Migration

This page has been designed to provide the University staff with up-to-date information on Exchange project. It is also intended to allow a feedback mechanism to the project team.

Project Overview

Office of IT Services undertook a project in 2002/2003 to upgrade the University’s email and messaging services. The project is near completion, following the migration of Exchange 5.5 accounts to Exchange 2000. The final phase is to migrate the remaining Central email accounts onto the new environment.

This project has been funded by the IT Steering Committee and its primary objective is to establish an effective campus-wide messaging and collaboration framework amongst staff.

This phase of the migration will take place over the next three months, until all accounts have been moved to the new platform. The main reason for this delay is to ensure the staff computers are pre configured before their email is switched over.

Who will be affected?

Anyone with a Central email account. The selected staff will be notified in advance by email of the detailed schedule for migration of their account.

How will you be affected?

a. When the change over occurs, all your existing emails will be migrated from Central to the Exchange servers
b. Designated IT Staff will be installing Microsoft Outlook on your computer. Outlook will be your primary email application.
c. You will be required to use your “Murdoch Username and Password” to authenticate
d. You are advised to remove the word “Central” from your email address. It is also recommended that you use the University’s official address of Initial.Surname@murdoch.edu.au.
e. If you are not certain about your standard email address, please verify it through the IT Service Desk.

Benefits

- Larger mailbox quotas
• Enhanced security, reliability and Outlook Web Access

• Granular distribution lists

• Support of secure POP, IMAP and HTTP protocols for non Outlook and non windows users - This allows you to use email applications such as: Eudora, Outlook Express, etc. However, it is highly recommended that you use Microsoft Outlook, particularly on campus.

• University-wide scheduling and collaboration with others

• Integration with Active Directory

• Indexing and search facility

• Spam control

How to Access your Mailbox After the Migration

Microsoft Outlook

On-campus - You are advised to use Microsoft Outlook 2000 or later for accessing your email from within the University. IT staff will contact you in order to schedule a time to install and configure Microsoft Outlook on your computer. If you are a Mac user, you may access your email via Outlook or Entourage.

Off-campus - You can access your email from off campus in one of the following ways:

• Use Outlook Web Access "webmail.murdoch.edu.au"
• Use Microsoft Outlook
• Use Eudora - POP/IMAP - Eudora manual and other documentation/FAQ can be found at "http://www.murdoch.edu.au/itservicedesk/faqstaff/"

Outlook Web Access

You can access your mailbox via the Internet using any web browsers. However, Internet Explorer 6 or later is the recommended browser for Outlook Web Access.

Important: Please keep in mind that initial.surname@murdoch.edu.au is the preferred and standard email address for the University staff. Once the project is fully implemented, the username@central.murdoch.edu.au address will no longer be valid as an email address for staff. As such, you are advised to remove any references to the word “central” in your documentations such as business cards, letterheads, signatures, etc.

Please forward any comments/feedback to e2kadmin@murdoch.edu.au
For support issues http://www.murdoch.edu.au/itservicedesk